Oakville Transit

2024 Annual Service Plan



Purpose of the Plan

- Gather information from stakeholders regarding transit services in Oakville
- Communicate ideas and priorities for upcoming year
- Provides input to budget process by identifying changes to operating and capital requirements
- Implements initiatives identified in the 5 Year Business Plan (to be completed early 2024)



Plan Coordination

For Information 905-815-2020

Consecting the Consec

Transit Annual Plan

Transit Annual Accessibility Plan

The annual plan is coordinated with many other plans



5-Year Business Plan

- Provides high-level direction for transit services
 - (What do we want to achieve in the next 5 years?)
- Integrates with Transportation Master Plan (TMP)
- Identifies network connectivity to other transit systems (rail / bus)
- Customer focused
- Requires Annual Service Plan to implement
- Will be completed in spring 2024



Annual Planning Process



The annual planning cycle is an all-year iterative process



System Review Components

- Net cost per passenger analysis
- Demand capacity analysis
- Transit Service guidelines / performance indicators
 - Operating standards, capacity requirements,
 how/where to implement or change transit services
- Customer feedback
 - > Review of all requests (internal/external)
- Review of previous recommendations



2024 Oakville Transit Initiatives Overview

- Schedule review Routes: 5/5A, 19, 24 as priorities
- Creation of a Transit Travel Training program
- Review of On-Demand Services for possible expansion
- Oakville Transit project implementation

2024 Oakville Transit Initiatives Schedule Review

- Routes will be updated to reflect overall time required to operate route
- Possible connection changes ie Oakville GO

This may change service frequency



2024 Oakville Transit Initiatives Travel Training

- 905-815-2020
- Creation of a Transit Travel Training program
- Presentation on the "How to's" of transit
 - Use
 - Technology
 - Service offered
 - Network



2024 Oakville Transit Initiatives On-Demand Transit

- Review of On-Demand Services for possible expansion
- Complete On-Demand business case
- Identify possible areas for expansion
- Survey customers for feedback
- Identify improvements for the service

2024 Oakville Transit Initiatives Oakville Transit Projects

- Garage and bus electrification
- Review impact of free transit for youth and seniors
- 5 year business plan
- Coordination Oakville Transportation Master Plan



Engagement

- Customer engagement
- Town staff
- Large employers
- Transit partners
- School boards
- Educational institutions

Engagement provides insight into other department / agency projects and priorities





- Customer feedback review
- Refine preliminary system initiatives
- Finalize 2024 Annual Service Plan